

there has been extensive application of quantitative methods to improve managerial skill in _____ making.

DECISION

33. Some of the techniques of operations research (OR) are presented and discussed in Chapter 5. The development of OR has resulted in expanded application of _____ methods managerial decision making.

QUANTITATIVE

C. ORGANIZING

The organization chart, which is a kind of model representing the formal organization, indicates the grouping of activities, authority relationships, and certain communication channels. As such, the organization chart represents the result of the management function of organizing. The function itself consists of determining the activities to be performed in an organization, grouping these activities, and assigning managerial authority and responsibility to people employed in the organization.

34. As indicated in the introduction above, the results of the process of organizing are typically represented by means of an organization _____.

CHART

35. Departementation, which is the grouping of _____, in a business enterprise can be done on the basis of several different factors.

ACTIVITIES (ETC.)

36. For example, grouping of activities according to such factors as sales, finance, production, and the like is departmentation based on organizational _____.

FUNCTIONS

37. Grouping of activities according to the number of people, the product, the territory, the customer, and the process involved are other bases for _____.

DEPARTMENTATION

38. As an organization expands, growth may the place

in either a vertical or a horizontal direction. The addition of more levels of management represents _____ growth, whereas the addition of more organizational functions, with the number of levels held constant, represents _____ growth.

VERTICAL

HORIZONTAL

39. Determining the ideal span of management, i.e., the number of employees whose work can be effectively supervised by one manager, has been a long standing problem related to the management function of _____.

ORGANIZING (OF COURSE, THIS ALSO BECOMES A DIRECTING PROBLEM).

40. Whereas classical writers tended to search for an ideal span of _____ for all situations, contemporary writers emphasize the importance of such factors as the organization level involved, the type of activity, the type of personnel, and the type of organization.

MANAGEMENT

41. Overall organizational structure is greatly affected by whether the enterprise tends toward a philosophy of managerial centralization or decentralization. Concentration of authority at top management levels is reflective of managerial _____.

CENTRALIZATION

42. On the other hand, wide dissemination of authority in the organization is reflective of a managerial philosophy of (centralization/decentralization).

DECENTRALIZATION

43. Identification of line and staff activities, and definition of the authority relationships between the two, constitutes another dimension of the management function of _____.

ORGANIZING

44. Activities that are directly concerned with attaining company objectives are classified as line activities, whereas those that have an indirect relationship are classified as (line/staff) activities.

STAFF

45. There are various ways in which the staff gives assistance in attaining the organization's objectives, sometimes involving even staff control of _____ activities.

LINE

46. Further, the manager needs to be aware that in every enterprise an informal social organization exists (instead of/in addition to) the formal one defined and constructed by the manager.

in addition to

47. The informal organization serves as an additional communication medium, making possible (faster/shower) flow of information within an enterprise, though the information may or may not be accurate.

FASTER

48. From what you know about the tendency of people to communicate and get together outside formal organization channels, would you expect it to be possible to eliminate the informal organiza-

tion in an enterprise? (yes/No).

NO

49. Finally, an organization has to be staffed, which includes the determination of personnel needs - and the selection, appraisal, and training of - the people who are required. Therefore, such - personnel functions can also be considered an inherent part of the management function of _____.

ORGANIZING

D. DIRECTING

The function of directing involves guiding and supervising the efforts of subordinates toward the attainment of the firm's goals. Through research in human motivation, leadership, communication, and employee development, the behavioral sciences have contributed substantially to our understanding of this function in recent years.

50. In contrast to the classical economic-man assumption, which suggested that amount of pay is the

only factor determining worker productivity, recent findings emphasize the diverse motives underlying behavior, thus resulting in (more/less) complex motivational models which are (more/less) realistic.

MORE

MORE

VOCABULARY II

- A -

- 1.- ALREADY - ya
- 2.- APPROPRIATE - apropiado
- 3.- ACHIEVE - lograr, alcanzar
- 4.- AGREEMENT - convenio, acuerdo
- 5.- ADDED - agregó, agregado
- 6.- APPLICABILITY - aplicabilidad
- 7.- ASSIGNMENT - asignatura, tarea
- 8.- AS A WHOLE - como un todo, en general
- 9.- ASSIGNS - asigna, señala
- 10.- ABOVE - sobre
- 11.- ADDITION - añadidura

- B -

- 12.- BASIS - bases
- 13.- BUSINESS FIRM - firma comercial
- 14.- BUT - pero, si no, sin embargo

- C -

- 15.- CONSTITUTE - constituir

- 16.- CONFUSED - confundido
- 17.- CARRY OUT - llevar a cabo
- 18.- CONSTANT - constante
- 19.- CLASSIFY - clasificar
- 20.- CLOSEST - más cerca
- 21.- CHANGES - cambios
- 22.- CHARACTERISTICS - características

- D -

- 23.- DESCRIBED - descrito
- 24.- DO - hacer
- 25.- DESCRIPTIVE - descriptivo, representativo
- 26.- DONE - hecho
- 27.- DETERMINATION -
- 28.- DELEGATE - delegar
- 29.- DISTINCTION - distinción
- 30.- DEPARTMENTATION - departamentización

- E -

- 31.- EXENT - grado
- 32.- EMPLOYEE - empleado
- 33.- ENHANCES - poner en alto
- 34.- EQUITABLE - justa, equitativa
- 35.- EXPECTED - esperado

- 36.- EFFECTIVENESS - efectividad

- F -

- 37.- FULLY - completamente
- 38.- FOCOUSES - enfoque
- 39.- FOLLOWS - sigue
- 40.- FURTHERMORE - además
- 41.- FIELD - campo

- G -

- 42.- GUIDE - guía
- 43.- GROWTH - crecimiento
- 44.- GAINS - ganancias
- 45.- GROUPING - grupo, agrupando
- 46.- GIVE - dar

- H -

- 47.- HOWEVER - sin embargo

- I -

- 48.- INVOLVED - mezclado, implicado

- 49.- IDENTIFY - identificar
 50.- INFLUENCE - influencia
 51.- IN DISCUSSING - al examinar, al debatir

- L -

- 52.- LONG-RUM SUCCESS - triunfar tarde, temprano
 53.- LIST - lista
 54.- LAST - última
 55.- LIKELYHOOD - posibilidad
 56.- LIKELY - apto, idoneo, probable
 57.- LATER - subsecuente, más adelante

- M -

- 58.- MAJOR - principal
 59.- MISLEADING - ejecutar lo que no es justo, engañar
 60.- MOST - más

- N -

- 61.- NEVERTHELESS - a menos que
 62.- NONMANAGERIAL - no administrativo

- O -

- 63.- ON THE OTHER HAND - por otra parte
 64.- OUTSIDE - fuera

- P -

- 65.- PRIMARY - primordial
 66.- PRIME - primero
 67.- PRECEDES - va primero, antecede
 68.- PRIVATELY - privadamente
 69.- PLANNING PREMISES - premisas de planeación
 70.- PERFORMED - ejecutado
 71.- POLICES - políticas
 72.- PROCEDURES - procedimientos

- Q -

- 73.- QUANTITATIVE - cuantitativo

- R -

- 74.- REGARDING - considerando
 75.- RESTRICTED - limitado
 76.- REASONS - razones

80.- RESPONSABILITY - responsabilidad

- S -

- 81.- SEQUENCE - secuencia
 82.- STEMMING - sugiendo
 83.- STAFFING - asesorando
 84.- SERVES - sirve
 85.- SCHEDULED - programado
 86.- STEP - paso
 87.- SURVIVAL - supervivencia, conservación
 88.- SEVERAL - varios
 89.- SPENT - invirtió, gastó
 90.- SEARCH - búsqueda
 91.- SPAN - lapso
 92.- SUPERVISED - supervisado

- T -

- 93.- TYPICALLY - típicamente
 94.- TOPICS - tópicos
 95.- THUS - así, de este modo
 96.- THEREFORE - por lo tanto
 97.- THEORISTS - teóricos
 98.- TAKEN - tomado

- 99.- TITLES - títulos
 100.- TOP - alto, superior
 101.- TAKES PLACE - tiene lugar
 102.- THOUGH - aunque
 103.- TENDED - tendía

U -

- 104.- UPON - en, sobre
 105.- USEFUL - útil

- V -

- 106.- VIEWED - visto
 107.- VALUE - valor

- W -

- 108.- WRITERS - escritores
 109.- WHETHER - ya sea, si
 110.- WHEREAS - mientras que
 111.- WHOSE - de quien, cuyo
 112.- WITHIN - dentro de, adentro de